

**Citizens Advice Bournemouth, Christchurch & Poole  
Hate Crime Discrimination Caseworker**

**Part-time 28.5 hours per week**

**Fixed Term Contract April – December 2019**

**Salary Scale 20-22 £19,430 - £20,661 pro-rata (based on experience)**

**Annual Leave – 25 days + Bank Holidays pro - rata**

Citizens Advice Bournemouth, Christchurch & Poole are looking for a Discrimination Caseworker to provide specialist discrimination advice, support and guidance to victims and their families. You will report to the Hate Crime Project Co-ordinator. This project is funded by the Home Office.

The aim of the project is to develop a consistent approach of services provided to victims of hate crime through training to frontline workers, improving knowledge and understanding surrounding hate crimes and the impact on the individual and the local community, ensuring victims, their families and frontline workers are clear on the process and the support available.

We hope that through the project the communities of Bournemouth, Christchurch and Poole will be clear about what is considered extremist behaviour, discriminatory or a hate crime so everyone can encourage individuals and communities to challenge intolerance, hatred and prejudice.

We will do this through the training, developing and improving the Prejudice Free Dorset Network and providing specialist discrimination advice, support and guidance to victims and their families.

You will have a proven record in Discrimination advice and/or casework and a sound understanding of discrimination, hate crime and extremism and the effect on victims and the support that is needed. Experience of working with one or more diverse communities is essential. Commitment to complete Citizens Advice Adviser training if not already completed.

If you would like further information please contact Donna Martin, Head of Service Delivery or email [donna.martin@citabournemouthpoole.co.uk](mailto:donna.martin@citabournemouthpoole.co.uk)

Closing Date –8<sup>th</sup> February 5pm

Interviews -19<sup>th</sup> February

Start date 01/04/2019