

Citizens Advice Bournemouth Christchurch & Poole April 2018 – March 2019



13,002 people have asked us for advice with **29,185** different issues, compared to the previous 12 months at **25,118** different issues.



46% of those seeking advice were disabled or had a long term health condition

Key Issues



9,983 Benefit issues



6,909 Debt issues

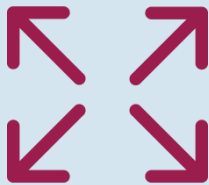


2,595 Housing issues

Outcomes

Income gain came to **£2,793,680**

Debt written off came to **£1,622,358**



£16.6 million

We save the government and public service



£3.2 million

Social and economic value to society



For every **£1** spent on Citizens Advice Bournemouth Christchurch & Poole



£21.33 in benefit to the people we help