

Citizens Advice Bournemouth Christchurch & Poole

April 2019 – March 2020



15,059 people have asked us for advice with **32,824** different issues, compared to the previous 12 months at **29,185** different issues.



43% of those seeking advice were disabled or had a long term health condition

Key Issues



12,895 Benefit issues



6,463 Debt issues

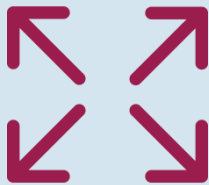


2,640 Housing issues

Outcomes

Income gain came to **£4,250,232**

Debt written off came to **£1,351,985**



£32.4 million

We save the government and public service



£4.3 million

Social and economic value to society



For every **£1** spent on Citizens Advice Bournemouth Christchurch & Poole



£19.73 in benefit to the people we help